



Commissioner for Patents
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Re: U.S. Patent Application No. 10/689,848
Filed on October 22, 2003
CLAMPING APPARATUS

November 28, 2006

The upgrade to the clamp pads has caused the following positive impacts to warehouse handling:

- **Increased efficiencies with clamping layers of sensitive product pictures attached (for example: glass baby food, salad dressings, etc)**
- **Increased efficiencies with the speed the driver is able to maneuver with a clamped load due to the less likelihoods of product collapsing from the center out.**
- **Eliminated damage with (1) even pressure application and (2) no slip clamp surface.**

Attached is a picture that in the past 'the Claw' would not have been able to clamp without the new pad design.

Respectfully Submitted,

Joseph Hurley

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